

Travel protection »Premium«

Comprehensive protection during your trip: health insurance abroad, luggage insurance, extra return, delay protection, travel interruption, accident cover abroad and private liability insurance.

Insurance protection	Single	Family
Health insurance abroad		
Cost for in-patient and out-patient treatment	up to 200.000 BGN	up to 400.000 BGN
Health insurance abroad for chronically diseases	up to 20.000 BGN	
Medical repatriation incl. air ambulance	100%	
Medical repatriation in case of chronically diseases	up to 40.000 BGN	
Travel interruption		
Travel interruption	up to 4.000 BGN	up to 6.000 BGN
Luggage		
Insurance in case of damage or loss of luggage caused by carrier	up to 200 BGN	up to 400 BGN
Insurance in the case of robbery or theft of luggage	up to 2.000 BGN	max. 4.000 BGN
Delayed luggage delivery to the holiday destination (minimum of 12 hours)	up to 200 BGN	max. 400 BGN
Delay Protection		
Reimbursement in the case of missed flights due to airport shuttles being delayed/ reimbursement of extra costs due to delayed arrival at the home airport	100%	
Extra return		
Extra Return Trip	100%	
Repatriation in the case of death	100%	
Funeral costs at the place of death	up to 10.000 BGN	
Accident cover		
Costs of search and rescue operations	up to 20.000 BGN	
Compensation in the case of death	up to 20.000 BGN	
Compensation in the case of disability	up to 40.000 BGN	
Private Liability Travel Insurance		
Private Liability Travel Insurance for caused property or personal damage	up to 400.000 BGN	

Trip length	Individual Europe	Family Europe	Individual Worldwide	Family Worldwide
up to 4 days	36	97	48	145
up to 10 days	42	106	67	157
up to 17 days	55	127	82	163
up to 31 days	60	154	106	218
up to 62 days	124	263	187	392
up to 93 days	235	499	356	746

Max. period of insurance: 93 days

Insurer:
AWP P&C S.A.
 (Bulgarian branch)
 Blvd. "Christopher Columbus" 80/6
 1592 Sofia Bulgaria
 VAT-Nr. 202091075

Claims department:
 To file a claim please contact:
 ☎ + 359 2 980 0029
 ✉ service.bg@allianz-assistance.at

Service Center:
 If you have any questions about your insurance please call our hotline:
 ☎ + 359 2 995 1843
 ✉ claims.bg@allianz-assistance.at

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Booking conditions:

The insurance cover shall commence at the time of start of the trip known at the time of conclusion of the policy and shall be valid until the end of the trip. If the date of issue of the policy and the start of insurance are identical, the insurance cover shall commence at 00:00 a.m. on the following day and shall end at 12:00 a.m. on the day, indicated as the end of the insurance cover. The insurance cover shall be valid only if the insurance premium has been paid before the start of the trip. Insured might be Bulgarian and foreign citizens, in case they have had their regular place of residence in Bulgaria for at least six months at the time of conclusion of the insurance contract.

Family rate:

A maximum of 2 adults and 5 minors, regardless of the degree of relationship, can be included in the family insurance by naming them as co-insured persons in the policy.

Insurance scope:

Worldwide: all countries in the world, excl. North Korea

Europe: Europe from geographical point of view incl. Mediterranean countries, Jordan, The Canary Islands, Madeira.

General Terms and Conditions

The most recent version of the Allianz Global Assistance insurance terms and conditions at the time of conclusion of the contract are applicable and are available for download on www.allianz-assistance.bg. The governing law shall be the law of Bulgaria. Insurance protection is given only for the persons named on the policy and after redemption of the insurance payment. The customer has to adhere to the obligations mentioned in the Terms and Conditions. Agents do not have the right to make special agreements which contradict or supplement the terms and conditions. Premiums include insurance tax, no other fees are taken. The coverage amount and premiums are documented in the policy and product descriptions. The rates stated here will become invalid upon publication of new folders.

To file a claim:

1. Please notify AWP P&C S.A. claims department of your insurance claim in writing within 48 hours after insurance event occurrence on claims.bg@allianz-assistance.at.
2. Please send your notification of claim and original documents you have available (insurance policy, booking confirmation, a medical report, information about the travel agency's cancellation procedure etc.).
3. All forms are available to download at www.allianz-assistance.bg.

Claims department:

Tel: + 359 2 980 00 29

E-Mail: service.bg@allianz-assistance.at

Please be advised that you are not entitled to benefits if you do not notify us immediately!

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24h Emergency Call Center:

If you need help, please contact our emergency call center, which is available 24 hours a day, 365 days a year. You can reach us on: **+ 359 2 950 38 50**, or on e-mail address: assistance@allianz-assistance.at. In case of emergency for medical help and repatriation, please immediately contact us and provide your address and phone number of your location.

Important:

In order to avail of in-patient and out-patient treatment, an extra return trip and emergency transport, the AWP P&C S.A. emergency call center must be informed immediately upon occurrence of the event or medical problem. Please have your proof of insurance, as well as the exact address and phone number of your current location ready.

Contact:

Do you have questions about our benefits? We are happy to help. Please contact our service centre at **+ 359 2 980 00 29** or by e-mail at service.bg@allianz-assistance.at.