

Trip cancellation »Classic«

Feel safe and calm even in case of unexpected situations! Protection in case of trip cancellation, due to unforeseen events of medical, professional or family matter.

Max. amount insured per trip: 20.000 BGN

Insurance protection	Coverage
Cancellation Protection	
Reimbursement of cancellation costs when cancelling the trip (based on the reasons listed in the General Terms and Conditions)	According to the price scale purchased; up to 20.000 BGN
Deductible insurance in case of trip cancellation	
Reimbursement of deductibles on cancellation protection included in the price	According to the price scale purchased; up to 20.000 BGN
Travel interruption	
Compensation for travel services that were booked but not availed of (based on the reasons listed in the General Terms and Conditions)	According to the price scale purchased; up to 20.000 BGN

Trip price (insurance coverage)	Insurance premium	Trip price (insurance coverage)	Insurance premium
up to 500 BGN	25 BGN	up to 5.000 BGN	250 BGN
up to 1.000 BGN	50 BGN	up to 6.000 BGN	300 BGN
up to 1.500 BGN	75 BGN	up to 7.000 BGN	350 BGN
up to 2.000 BGN	100 BGN	up to 8.000 BGN	400 BGN
up to 2.500 BGN	125 BGN	up to 9.000 BGN	450 BGN
up to 3.000 BGN	150 BGN	up to 10.000 BGN	500 BGN
up to 3.500 BGN	175 BGN	up to 15.000 BGN	750 BGN
up to 4.000 BGN	200 BGN	up to 20.000 BGN	1.000 BGN
up to 4.500 BGN	225 BGN	-	-

Booking conditions:

For the Trip Cancellation clause, the insurance cover shall begin upon conclusion of the insurance contract and shall end upon commencement of the trip. The conclusion of the insurance contract and the payment of the insurance premium for insurance packages with trip cancellation cover must

take place **on the day of booking the trip**. If concluded at a later day, only events that occur after the 10th (tenth) day after conclusion shall be insured (exceptions: accident, death, natural disaster). If conclusion of the insurance contract takes place less than 31 (thirty-one) days prior to

Insurer:

AWP P&C S.A.
(Bulgaria branch)
Christophor Columb 80, fl.6
Sofia 1592, Bulgaria

UIC 202091075

Claims department:

Please file your claim to:

☎ + 359 2 980 0029

✉ claims.bg@allianz-assistance.at

Call center:

If you have any questions about your insurance please call our hotline:

☎ + 359 2 995 1843

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commencement of the trip, cancellation cover shall be provided only with the simultaneous conclusion of the insurance contract and booking of the trip.

Insured events

- A sudden serious illness, intolerance to vaccines (only in the case of prescribed vaccines), accidental injury or death of the insured person. An illness shall be considered to be serious, if it decisively causes incapacity to travel and work. Reference is made to item 1.2. of the GTCI for the listed exclusions applicable to all sections.
- Worsening of an existing bodily condition of the insured person shall be equivalent to item 2.1. from section Trip Cancellation. Reference is made to item 1.2. of the GTCI for the listed exclusions applicable to all sections.
- Pregnancy of the insured person, if the pregnancy has been ascertained and confirmed by a medical practitioner after the conclusion of the insurance contract and booking of the trip.
- Unexpected termination of employment by the employer. No insurance cover shall be provided in the event of expiry of a temporary contract or termination of employment by mutual agreement or cancellation of the trip due to exceptional professional situations.
- Refusal of Visa without legal cause by the competent authority.
- Filing a petition for dissolution of marriage by the spouse of the insured person.
- If natural disasters or a burglary have resulted into severe damage to the property of the insured person and his/her presence is therefore imperative.
- Failure to complete the final grade at school or failure to pass the matriculation examinations
- A sudden serious illness, serious accidental injury or death of the following persons: a spouse, a domestic partner (identical registered address for the past 3 months), parents (step-parents, parents-in-law, grandparents), children (stepchildren, adoptive children, biological children grandchildren), siblings, relatives-in-law such as sisters- and brothers-in-law or individuals at risk named in person in the policy. The exclusions as per item 1.2.1. of the GTCI applicable to all sections shall apply to the aforementioned persons. Aggravation of existing conditions of the above persons at the time of conclusion of the insurance contract and the need for care shall not be considered an insured event.
- An insured event exists for up to 7 persons who have booked a trip together and have been jointly insured with AWP P&C S.A., if one of the reasons in accordance with items 2.1. and 2.9. from section Trip Cancellation occurs for only one of these 7 persons.

General Terms and Conditions

The most recent version of the Allianz Global Assistance insurance terms and conditions at the time of conclusion of the contract are applicable and are available for download on www.allianz-assistance.bg. The governing law shall be the law of Bulgaria. Insurance protection is given only

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for the persons named on the policy and after redemption of the insurance payment. The customer has to adhere to the obligations mentioned in the Terms and Conditions. Agents do not have the right to make special agreements which contradict or supplement the terms and conditions. Premiums include insurance tax, no other fees are taken. The coverage amount and premiums are documented in the policy and product descriptions. The rates stated here will become invalid upon publication of new folders.

To file a claim:

1. Please notify AWP P&C S.A. claims department of your insurance claim in writing **within 48 hours** after insurance event occurrence on claims.bg@allianz-assistance.at.
2. Please send your notification of claim and **original** documents you have available (insurance policy, booking confirmation, a medical report, information about the travel agency's cancellation procedure etc.).
3. All forms are available for download on www.allianz-assistance.bg.

Claims department:

Tel: + **359 2 980 00 29**

E-Mail: service.bg@allianz-assistance.at

Please be advised that you are not entitled to benefits if you do not notify us immediately!

Contact:

Do you have questions about our benefits? We are happy to help. Please contact our service centre at + **359 2 980 00 29** or by e-mail at service.bg@allianz-assistance.at.

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