

# Travel protection »CLASSIC«

Best travel protection during your holiday: health insurance abroad, luggage insurance, accident cover.

Insurance protection	Single	Family
<b>Health insurance abroad</b>		
Cost for in-patient and out-patient treatment	up to 100.000 BGN	up to 200.000 BGN
Medical repatriation incl. air ambulance	100%	
<b>Luggage</b>		
Insurance in case of damage or loss of luggage caused by carrier	up to 200 BGN	up to 400 BGN
Insurance in the case of robbery or theft of luggage	up to 1.000 BGN	up to 2.000 BGN
<b>Extra return</b>		
Repatriation in the case of death	100%	
Funeral costs at the place of death	up to 1.000 BGN	
<b>Accident cover</b>		
Costs of search and rescue operations	up to 10.000 BGN	
Compensation in the case of disability	up to 20.000 BGN	
<b>Private liability travel insurance</b>		
Private Liability Travel Insurance for caused property or personal damage abroad and private liability travel insurance.	up to 200.000 BGN	

Trip length	Individual Europe	Family Europe	Individual Worldwide	Family Worldwide
up to 4 days	18 BGN	48 BGN	24 BGN	72 BGN
up to 10 days	21 BGN	54 BGN	33 BGN	79 BGN
up to 17 days	27 BGN	63 BGN	42 BGN	82 BGN
up to 31 days	30 BGN	79 BGN	54 BGN	109 BGN
up to 62 days	63 BGN	133 BGN	94 BGN	347 BGN
up to 93 days	119 BGN	252 BGN	178 BGN	660 BGN

Max. period of insurance: 93 days

### Family rate:

A maximum of 2 adults and 5 minors, regardless of the degree of relationship, can be included in the family insurance by naming them as co-insured persons in the policy.

### Insurance scope:

Worldwide: all countries in the world, excl. North Korea

**Insurer:**  
**AWP P&CS.A.**  
 (Bulgarian branch)  
 Blvd. "Christopher Columbus" 80/6  
 1592 Sofia Bulgaria

**Claims department:**  
 To file a claim please contact:  
 ☎ + 359 2 980 0029  
 ✉ [service.bg@allianz-assistance.at](mailto:service.bg@allianz-assistance.at)

**Service Center:**  
 Of you have any questions about your insurance please call our hotline:  
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Europe: Europe from geographical point of view incl. Mediterranean countries, Jordan, The Canary Islands, Madeira.

## Booking conditions:

The insurance cover shall commence at the time of start of the trip known at the time of conclusion of the policy and shall be valid until the end of the trip. If the date of issue of the policy and the start of insurance are identical, the insurance cover shall commence at 00:00 a.m. on the following day and shall end at 12:00 a.m. on the day, indicated as the end of the insurance cover. The insurance cover shall be valid only if the insurance premium has been paid before the start of the trip. Insured might be Bulgarian and foreign citizens, in case they have had their regular place of residence in Bulgaria for at least six months at the time of conclusion of the insurance contract.

## General Terms and Conditions

The most recent version of the Allianz Global Assistance insurance terms and conditions at the time of conclusion of the contract are applicable and are available for download on [www.allianz-assistance.bg](http://www.allianz-assistance.bg). The governing law shall be the law of Bulgaria. Insurance protection is given only for the persons named on the policy and after redemption of the insurance payment. The customer has to adhere to the obligations mentioned in the Terms and Conditions. Agents do not have the right to make special agreements which contradict or supplement the terms and conditions. Premiums include insurance tax, no other fees are taken. The coverage amount and premiums are documented in the policy and product descriptions. The rates stated here will become invalid upon publication of new folders.

## To file a claim:

1. Please notify AWP P&C S.A. claims department of your insurance claim in writing **within 48 hours** after insurance event occurrence on [claims.bg@allianz-assistance.at](mailto:claims.bg@allianz-assistance.at).
2. Please send your notification of claim and **original** documents you have available (insurance policy, booking confirmation, a medical report, information about the travel agency's cancellation procedure etc.).
3. All forms are available to download at [www.allianz-assistance.bg](http://www.allianz-assistance.bg).

Claims department:

Tel: + 359 2 980 00 29

E-Mail: [service.bg@allianz-assistance.at](mailto:service.bg@allianz-assistance.at)

Please be advised that you are not entitled to benefits if you do not notify us immediately!

## 24h Emergency Call Center:

If you need help, please contact our emergency call center, which is available 24 hours a day, 365 days a year. You can reach us on: + 359 2 950 38 50, or on e-mail address: [assistance@allianz-](mailto:assistance@allianz-)

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[assistance.at](http://assistance.at) In case of emergency for medical help and repatriation, please immediately contact us and provide your address and phone number of your location.

### Important:

In order to avail of in-patient and out-patient treatment, an extra return trip and emergency transport, the AWP P&C S.A. emergency call center must be informed immediately upon occurrence of the event or medical problem. Please have your proof of insurance, as well as the exact address and phone number of your current location ready.

### Contact:

Do you have questions about our benefits? We are happy to help. Please contact our service centre at **+ 359 2 980 00 29** or by e-mail at [service.bg@allianz-assistance.at](mailto:service.bg@allianz-assistance.at).

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