

**COVID-19  
coverage  
included**

# PREMIUM

Premium protection for you and your family during trip or holiday abroad

## Insurance coverage and service

Single

Family

### 24-hours emergency call center: +359 2 950 38 50

In case of emergency worldwide, 24 hours, 365 days per year: illness, hospitalization, medical transportation, repatriation, accident, loss of documents and money



### Foreign travel health insurance

Expenses for medication, medical treatment and hospitalisation incl. medical transportation and emergency dental treatment abroad

up to  
200 000 BGN

up to  
400 000 BGN

Medical expenses due to unexpected deterioration of pre-existing illness or medical condition abroad, incl. medical transportation

up to  
20 000 BGN

up to  
40 000 BGN

Additional costs for the outward travel of a family member to visit the sick

up to 1 000 BGN

Accommodation costs for a relative to visit the sick

up to 500 BGN

Additional costs for onward journey of the insured abroad

up to 500 BGN

Shipment of medication abroad

up to 100 BGN

Emergency home transportation for medical reasons

100 %

Emergency home transportation due to deterioration of pre-existing medical condition

up to  
20 000 BGN

up to  
40 000 BGN

Repatriations of mortal remains in case of death of the insured abroad

100 %

Funeral expenses abroad in case of death of the insured

up to 1 000 BGN

### Extra return travel

Additional return travel costs in case of early or delayed return travel

100 %

### Trip curtailment cover

The costs of booked, but unused travel services due to trip curtailment

up to 4 000 BGN

up to 6 000 BGN

### Travel luggage insurance

Reimbursement in case of damage or loss by the carrier, robbery or theft of luggage

up to 2 000 BGN

up to 4 000 BGN

Delayed luggage delivery abroad (after 12 hours)

up to 400 BGN

up to 800 BGN

### Travel personal liability insurance

Personal injury and damage to property to third parties abroad

up to 400 000 BGN

### Travel accident insurance

Costs for search and rescue abroad, incl. helicopter

up to 20 000 BGN

Compensation in case of death of the insured due to accident abroad

up to 20 000 BGN

Compensation in case of disablement of the insured due to accident abroad

up to 40 000 BGN

**Max. Trip duration: 93 days**

Single insurance premium						
	For person up to 65 years			For person over 66 years		
Trip duration	Europe	Worldwide excl. USA and Canada	Worldwide	Europe	Worldwide excl. USA and Canada	Worldwide
Up to 4 days	37 BGN	55,5 BGN	99,9 BGN	74,9 BGN	112,3 BGN	202,2 BGN
Up to 10 days	43,2 BGN	64,8 BGN	116,6 BGN	87,4 BGN	131,1 BGN	235,9 BGN
Up to 16 days	56,5 BGN	84,7 BGN	152,5 BGN	114,4 BGN	171,6 BGN	308,8 BGN
Up to 31 days	61,7 BGN	92,5 BGN	166,5 BGN	124,8 BGN	187,2 BGN	337 BGN
Up to 62 days	127,5 BGN	191,2 BGN	344,2 BGN	257,9 BGN	386,8 BGN	696,3 BGN
Up to 93 days	241,6 BGN	362,4 BGN	652,3 BGN	488,8 BGN	733,1 BGN	1319,7 BGN

**Product name:**

BG Travel Protection Premium Single /age 0-65/ 2004

BG Travel Protection Premium Single /age 66+/ 2004

Family insurance premium						
	For person up to 65 years			For person over 66 years		
Trip duration	Europe	Worldwide excl. USA and Canada	Worldwide	Europe	Worldwide excl. USA and Canada	Worldwide
Up to 4 days	100,6 BGN	150,9 BGN	271,6 BGN	204,1 BGN	306,1 BGN	653,1 BGN
Up to 10 days	109,9 BGN	164,8 BGN	296,7 BGN	223 BGN	334,5 BGN	713,6 BGN
Up to 16 days	131,7 BGN	197,5 BGN	355,5 BGN	267,2 BGN	400,8 BGN	855 BGN
Up to 31 days	159,7 BGN	239,5 BGN	431,1 BGN	324 BGN	486 BGN	1036,8 BGN
Up to 62 days	272,7 BGN	409 BGN	736,2 BGN	553,4 BGN	830,1 BGN	1770,8 BGN
Up to 93 days	517,5 BGN	776,2 BGN	1397,2 BGN	1049,9 BGN	1574,8 BGN	3359,6 BGN

**Product name:**

BG Travel Protection Premium Family /age 0-65/ 2004

BG Travel Protection Premium Family /age 66+/ 2004

\* The above prices are final with included IPT (2%). Small deviations in the overall insurance premium are possible due to decimal rounding depending on the travel period, number of insured person and geographical scope.

## FAMILY TARIFF:

Family tariff applies to max. 2 adults and up to 5 minors /up to 21 years of age/, regardless of the degree of relationship, by naming them as co-insured persons in the policy. When insuring a family, even if 1 of the persons is above the age of 66, the tariff Family /age 66+/ applies for the whole insurance contract.

## BOOKING CONDITIONS:

The insurance cover shall be valid only if the insurance premium has been paid before the start of the trip from Bulgaria. Insured might be Bulgarian and foreign citizens, in case they have had their regular place of residence in Bulgaria for at least six months at the time of conclusion of the insurance contract. No insurance coverage exists for foreigners travelling to their home countries by origin.

## TERMS FOR CONCLUDING A CONTRACT:

The insurance policy shall be concluded before the known start date of the trip from Bulgaria. If the date of issue of the policy and the start of insurance are identical, the insurance cover shall commence at 00:00 a.m. on the following day. Maximum duration of the trip - up to 93 days.

## GENERAL TERMS AND CONDITIONS:

All benefits are being offered in accordance with the General terms and conditions, which are integral part of the insurance contract and are available for download on [www.allianz-travel.bg](http://www.allianz-travel.bg). The Insured must observe all obligations stated in the General terms and conditions. The stated premiums, coverages and benefits can not be changed. Premiums include insurance tax, no other fees are taken. Only the insured persons in the contract are subject to insurance protection

## 24-HOURS EMERGENCY CALL CENTER:

In case of assistance, our 24-hours call center is at your disposal. Phone +359 2 950 38 50; Fax +43 1 525 03 999. In order to assist you in case of in-patient, out-patient treatment, extra return or medical transportation, you have to immediately inform our call center after the occurrence of the insured event. Please quote your policy number, phone number and address of your location

## MEDICAL INSURANCE ABROAD:

In case of insured event, hospitalization need or out-patient treatment, it is necessary to contact immediately our 24-hour emergency call center.

## NECESSARY DOCUMENTS FOR FILING A MEDICAL CLAIM:

- \* Insurance policy;
- \* Booking or trip confirmation document;
- \* Filled claim form for the medical expenses /provided by the insurance company/;
- \* Filled document (report/statement) by the treating doctor or the hospital containing the data of the patient; \* information about appointed examinations, diagnosis or other relevant information about the treatment or the examinations;
- \* Original invoice, receipt, or other relevant payment document issued by the doctor or the hospital, confirming the expenses;
- \* Medical results stating the need of medical transportation /if needed/;
- \* Other invoices or payment documents part of the claimed expenses;

## EXTRA RETURN TRAVEL:

In case of extra return travel needs, please inform immediately our 24-hours emergency call center

## NECESSARY DOCUMENTS FOR FILING A BAGGAGE CLAIM:

- \* Insurance policy;
- \* Travel document confirming the trip – ticket, boarding pass, baggage receipt or other relevant document;
- \* Filled baggage claim form /provided by the insurance company/;
- \* List /description/ of the luggage items - brand, age, purchase value;
- \* Invoice for the items value (where applicable);
- \* Protocol or other document issued by local authorities (in case of theft/robbery of luggage);
- \* Original report by the airport authorities (P.I.R.) confirming the delay or incurred damage of the luggage;
- \* Original invoice for purchasing replacement necessary items;

## GENERAL INFORMATION AND DETAILS OF THE INSURANCE COMPANY

AWP P&C S.A., branch Bulgaria  
Reg. №: 202091075  
VAT №: BG202091075  
Representative: Erik Andreas Heusel  
Address: str. „Srebarna“ 16, fl.8, Sofia 1407, Bulgaria  
T: +359 2 995 18 43  
E: [office.bg@allianz.com](mailto:office.bg@allianz.com)

AWP PC S.A., branch Bulgaria is a company registered in Bulgaria as a Branch of a Foreign Company under the provision of “Freedom of Establishment”.

Subject of activities in the following areas of Insurance:

- > 1 Accident
- > 2 Sickness
- > 8 Fire and natural forces
- > 9 Other damage to property
- > 13 General liability
- > 15 Suretyship
- > 16 Miscellaneous financial loss
- > 18 Assistance

Foreign Company: AWP P&C S.A.  
Legal form: JSC  
Subject: Insurance company  
Register: Trade court of Paris, France  
Registration Number: 519 490 080  
Representative: Sirma Boshnakova  
State: European Union

## Details for claim filing and claim handling:

AWP P&C S.A., branch Bulgaria  
str. „Srebarna“ 16, fl.8, Sofia 1407, Bulgaria  
T: +359 2 980 00 29  
E: [claims.bg@allianz.com](mailto:claims.bg@allianz.com)  
Working hours: 09:00 – 17:30

## Details for filing a complaints, requests or recommendations to the Insurer:

AWP P&C S.A., branch Bulgaria  
str. „Srebarna“ 16, fl.8, Sofia 1407, Bulgaria  
T: +359 2 995 18 43  
E: [office.bg@allianz.com](mailto:office.bg@allianz.com)  
Working hours: 09:00 – 17:30

## Details for filing complaints against the Insurer:

Financial Supervision Commission  
Str. „Budapeshta“ 16, Sofia 1000, Bulgaria  
T: +359 2 9404 999  
E: [delovdstvo@fsc.bg](mailto:delovdstvo@fsc.bg)  
Working hours: 09:00 – 17:30

## Details regarding General Data Protection Regulation /GDPR/:

[dataprotection.azpbg@allianz.com](mailto:dataprotection.azpbg@allianz.com)