

**COVID-19
coverage
included**

PLUS

Trip Cancellation

Feel safe and secured in unforeseen situations leading to trip cancellation or trip curtailment abroad

Insurance coverage and service

Trip cancellation

Reimbursement of cancellation costs due to a reason stated in the general terms & conditions 20 000 BGN

Trip curtailment cover

The costs of booked, but unused travel services 20 000 BGN

Delay cover

Reimbursement in case of the non-culpable failure of the flight/departure within the scope of the booked travel package 500 BGN

Trip price (insurance coverage)	Insurance premium	Trip price (insurance coverage)	Insurance premium
up to 500 BGN	25,5 BGN	up to 5 000 BGN	255 BGN
up to 1 000 BGN	51 BGN	up to 6 000 BGN	306 BGN
up to 1 500 BGN	76,5 BGN	up to 7 000 BGN	357 BGN
up to 2 000 BGN	102 BGN	up to 8 000 BGN	408 BGN
up to 2 500 BGN	127,5 BGN	up to 9 000 BGN	459 BGN
up to 3 000 BGN	153 BGN	up to 10 000 BGN	510 BGN
up to 3 500 BGN	178,5 BGN	up to 15 000 BGN	765 BGN
up to 4 000 BGN	204 BGN	up to 20 000 BGN	1 020 BGN
up to 4 500 BGN	229,5 BGN	-	-

Product name:

BG Trip Cancellation Plus 2004

BOOKING CONDITIONS:

The insurance cover shall be valid only if the insurance premium has been paid before the start of the trip from Bulgaria. Insured might be Bulgarian and foreign citizens, in case they have had their regular place of residence in Bulgaria for at least six months at the time of conclusion of the insurance contract.

TERMS FOR CONCLUDING A CONTRACT:

For the Trip Cancellation clause, the insurance cover shall begin upon conclusion of the insurance contract and shall end upon commencement of the trip. The conclusion of the insurance contract and the payment of the insurance premium for insurance packages with trip cancellation cover must take place on the day of booking the trip or max. 3 days after booking the trip. If concluded at a later day, only events that occur after the 10th (tenth) day after conclusion shall be insured (exceptions: accident, death, natural disaster. In case the travel is booked less than 30 days prior to departure, the insurance policy must be purchased not later than 3 days after booking the travel.

INSURED EVENTS:

*A sudden serious illness, intolerance to vaccines (only in the case of prescribed vaccines), accidental injury or death of the insured person. An illness shall be considered to be serious, if it decisively causes incapacity to travel and work. Reference is made to item 1.2. of the GTCI for the listed exclusions applicable to all sections.

*Worsening of an existing bodily condition of the insured person. Reference is made to item 1.2. of the GTCI for the listed exclusions applicable to all sections.

*Pregnancy of the insured person, if the pregnancy has been ascertained and confirmed by a medical practitioner after the conclusion of the insurance contract and booking of the trip.

*Unexpected termination of employment by the employer. No insurance cover shall be provided in the event of expiry of a temporary contract or termination of employment by mutual agreement or cancellation of the trip due to exceptional professional situations

*Visa refusal by the competent authorities

*Filing a petition for dissolution of marriage by the spouse of the insured person

*If natural disasters or a burglary have resulted into severe damage to the property of the insured person and his/her presence is therefore imperative.

*Failure to pass the mature exam /for students/

*A sudden serious illness, serious accidental injury or death of the following persons: a spouse, a domestic partner (identical registered address for the past 3 months), parents (step-parents, parents-in-law, grandparents), children (stepchildren, adoptive children, biological children grandchildren), siblings, relatives-in-law such as sisters- and brothers-in-law or individuals at risk named in person in the policy. The exclusions as per item 1.2.1. of the GTCI applicable to all sections shall apply to the aforementioned persons. Aggravation of existing conditions of the above persons at the time of conclusion of the insurance contract and the need for care shall not be considered an insured event.

*An insured event also exists for up to 7 persons who have booked a trip together and have been jointly insured with AWP P&C S.A., if one of the reasons for Trip Cancellation occurs for only one of these 7 persons.

NECESSARY DOCUMENTS FOR FILING A CLAIM:

* Insurance policy;

* Booking or trip confirmation document;

* Filled claim form for the medical expenses /provided by the insurance company/;

* Filled document (report/statement) by the treating doctor or the hospital containing the data of the patient; * information about appointed examinations, diagnosis or other relevant information about the treatment or the examinations;

* Original invoice, receipt, or other relevant payment document issued by the doctor or the hospital, confirming the expenses;

* Medical results stating the need of medical transportation /if needed/;

* Other invoices or payment documents part of the claimed expenses;

GENERAL INFORMATION AND DETAILS OF THE INSURANCE COMPANY

AWP P&C S.A., branch Bulgaria
Reg. №: 202091075
VAT №: BG202091075
Representative: Erik Andreas Heusel
Address: str. „Srebarna“ 16, fl.8, Sofia 1407, Bulgaria
T: +359 2 995 18 43
E: office.bg@allianz.com

AWP PC S.A., branch Bulgaria is a company registered in Bulgaria as a Branch of a Foreign Company under the provision of “Freedom of Establishment”.

Subject of activities in the following areas of Insurance:

- > 1 Accident
- > 2 Sickness
- > 8 Fire and natural forces
- > 9 Other damage to property
- > 13 General liability
- > 15 Suretyship
- > 16 Miscellaneous financial loss
- > 18 Assistance

Foreign Company: AWP P&C S.A.
Legal form: JSC
Subject: Insurance company
Register: Trade court of Paris, France
Registration Number: 519 490 080
Representative: Sirma Boshnakova
State: European Union

Details for claim filing and claim handling:

AWP P&C S.A., branch Bulgaria
str. „Srebarna“ 16, fl.8, Sofia 1407, Bulgaria
T: +359 2 980 00 29
E: claims.bg@allianz.com
Working hours: 09:00 – 17:30

Details for filing a complaints, requests or recommendations to the Insurer:

AWP P&C S.A., branch Bulgaria
str. „Srebarna“ 16, fl.8, Sofia 1407, Bulgaria
T: +359 2 995 18 43
E: office.bg@allianz.com
Working hours: 09:00 – 17:30

Details for filing complaints against the Insurer:

Financial Supervision Commission
Str. „Budapeshta“ 16, Sofia 1000, Bulgaria
T: +359 2 9404 999
E: delovdstvo@fsc.bg
Working hours: 09:00 – 17:30

Details regarding General Data Protection Regulation /GDPR/:

dataprotection.azpbg@allianz.com