

**COVID-19
coverage
included**

CLASSIC

Optimal protection for you and your family
during trip or holiday abroad

Insurance coverage and service

Single

Family

24-hours emergency call center: +359 2 950 38 50

In case of emergency worldwide, 24 hours, 365 days per year: illness, hospitalization, medical transportation, repatriation, accident, loss of documents and money



Foreign travel health insurance

Expenses for medication, medical treatment and hospitalisation incl. medical transportation and emergency dental treatment abroad

up to
100 000 BGN

up to
200 000 BGN

Medical expenses due to unexpected deterioration of pre-existing illness or medical condition incl. medical transportation abroad

up to
10 000 BGN

up to
20 000 BGN

Additional costs for the outward travel of a family member to visit the sick

up to 1 000 BGN

Accommodation costs for a relative to visit the sick

up to 500 BGN

Additional costs for onward journey of the insured

up to 500 BGN

Shipment of medication abroad

up to 100 BGN

Emergency home transportation due to medical reasons

100 %

Emergency home transportation due to deterioration of pre-existing med. condition

up to
10 000 BGN

up to
20 000 BGN

Repatriations of mortal remains in case of death of the insured abroad

100 %

Funeral expenses abroad in case of death of the insured

up to 1 000 BGN

Extra return travel

Additional return travel costs in case of early or delayed return travel

up to 1 000 BGN

Travel luggage insurance (incl. residence country)

Reimbursement in case of damage or loss by the carrier, robbery or theft of luggage

up to
1 000 BGN

up to
2 000 BGN

Delayed luggage delivery abroad (after 12 hours)

up to
200 BGN

up to
400 BGN

Travel personal liability insurance

Personal injury and damage to property to third parties

up to 200 000 BGN

Travel accident insurance

Costs for search and rescue abroad, incl. helicopter

up to 10 000 BGN

Compensation in case of disablement due to accident abroad

up to 20 000 BGN

Max. trip duration: 93 days

Single insurance premium						
Trip duration	For person up to 65 years			For person over 66 years		
	Europe	Worldwide excl. USA and Canada	Worldwide	Europe	Worldwide excl. USA and Canada	Worldwide
Up to 4 days	19 BGN	28,5 BGN	51,3 BGN	47,9 BGN	71,8 BGN	129,3 BGN
Up to 10 days	22,2 BGN	33,3 BGN	59,9 BGN	56,4 BGN	84,6 BGN	152,3 BGN
Up to 16 days	28,6 BGN	42,9 BGN	77,2 BGN	72,4 BGN	108,6 BGN	195,4 BGN
Up to 31 days	31,7 BGN	47,5 BGN	85,5 BGN	79,9 BGN	119,8 BGN	215,7 BGN
Up to 62 days	66,7 BGN	100 BGN	180 BGN	168,3 BGN	252,4 BGN	454,4 BGN
Up to 93 days	125,9 BGN	188,8 BGN	339,9 BGN	317,4 BGN	476,1 BGN	856,8 BGN

Product name:

BG Travel Protection Classic Single /age 0-65/ 2004

BG Travel Protection Classic Single /age 66+/ 2004

Family insurance premium						
Trip duration	For person up to 65 years			For person over 66 years		
	Europe	Worldwide excl. USA and Canada	Worldwide	Europe	Worldwide excl. USA and Canada	Worldwide
Up to 4 days	51,6 BGN	77,4 BGN	165,1 BGN	130,1 BGN	195,1 BGN	416,3 BGN
Up to 10 days	58 BGN	87 BGN	185,6 BGN	146,4 BGN	219,6 BGN	468,4 BGN
Up to 16 days	67,7 BGN	101,5 BGN	216,6 BGN	171,3 BGN	256,9 BGN	548,1 BGN
Up to 31 days	84,9 BGN	127,3 BGN	271,6 BGN	214,7 BGN	322 BGN	687 BGN
Up to 62 days	204,1 BGN	306,1 BGN	653,1 BGN	515,1 BGN	772,6 BGN	1648,3 BGN
Up to 93 days	386,7 BGN	580 BGN	1237,4 BGN	975,9 BGN	1463,8 BGN	3122,8 BGN

Product name:

BG Travel Protection Classic Family /age 0-65/ 2004

BG Travel Protection Classic Family /age 66+/ 2004

* The above prices are final with included IPT (2%). Small deviations in the overall insurance premium are possible due to decimal rounding depending on the travel period, number of insured person and geographical scope.

FAMILY TARIFF:

Family tariff applies to max. 2 adults and up to 5 minors /up to 21 years of age/, regardless of the degree of relationship, by naming them as co-insured persons in the policy. When insuring a family, even if 1 of the persons is above the age of 66, the tariff "Family /age 66+/" applies for the whole insurance contract..

BOOKING CONDITIONS:

The insurance cover shall be valid only if the insurance premium has been paid before the start of the trip from Bulgaria. Insured might be Bulgarian and foreign citizens, in case they have had their regular place of residence in Bulgaria for at least six months at the time of conclusion of the insurance contract. No insurance coverage exists for foreigners travelling to their home countries by origin.

TERMS FOR CONCLUDING A CONTRACT:

The insurance policy shall be concluded before the known start date of the trip from Bulgaria. If the date of issue of the policy and the start of insurance are identical, the insurance cover shall commence at 00:00 a.m. on the following day. Maximum duration of the trip - up to 93 days

GENERAL TERMS AND CONDITIONS:

All benefits are being offered in accordance with the General terms and conditions, which are integral part of the insurance contract and are available for download on www.allianz-travel.bg. The Insured must observe all obligations stated in the General terms and conditions. The stated premiums, coverages and benefits can not be changed. Premiums include insurance tax, no other fees are taken. Only the insured persons in the contract are subject to insurance protection

24-HOURS EMERGENCY CALL CENTER:

In case of assistance, our 24-hours call center is at your disposal. Phone +359 2 950 38 50; Fax +43 1 525 03 999. In order to assist you in case of in-patient, out-patient treatment, extra return or medical transportation, you have to immediately inform our call center after the occurrence of the insured event. Please quote your policy number, phone number and address of your location.

MEDICAL INSURANCE ABROAD:

In case of insured event, hospitalization need or out-patient treatment, it is necessary to contact immediately our 24-hour emergency call center.

NECESSARY DOCUMENTS FOR FILING A MEDICAL CLAIM:

- * Insurance policy;
- * Booking or trip confirmation document;
- * Filled claim form for the medical expenses /provided by the insurance company/;
- * Filled document (report/statement) by the treating doctor or the hospital containing the data of the patient;
- * information about appointed examinations, diagnosis or other relevant information about the treatment or the examinations;
- * Original invoice, receipt, or other relevant payment document issued by the doctor or the hospital, confirming the expenses;
- * Medical results stating the need of medical transportation /if needed/;
- * Other invoices or payment documents part of the claimed expenses;

EXTRA RETURN TRAVEL:

In case of extra return travel needs, please inform immediately our 24-hours emergency call center.

NECESSARY DOCUMENTS FOR FILING A BAGGAGE CLAIM:

- * Insurance policy;
- * Travel document confirming the trip – ticket, boarding pass, baggage receipt or other relevant document;
- * Filled baggage claim form /provided by the insurance company/;
- * List /description/ of the luggage items - brand, age, purchase value;
- * Invoice for the items value (where applicable);
- * Protocol or other document issued by local authorities (in case of theft/robbery of luggage);
- * Original report by the airport authorities (P.I.R.) confirming the delay or incurred damage of the luggage;
- * Original invoice for purchasing replacement necessary items;

GENERAL INFORMATION AND DETAILS OF THE INSURANCE COMPANY

AWP P&C S.A., branch Bulgaria
Reg. №: 202091075
VAT №: BG202091075
Representative: Erik Andreas Heusel
Address: str. „Srebarna“ 16, fl.8, Sofia 1407, Bulgaria
T: +359 2 995 18 43
E: office.bg@allianz.com

AWP PC S.A., branch Bulgaria is a company registered in Bulgaria as a Branch of a Foreign Company under the provision of “Freedom of Establishment”.

Subject of activities in the following areas of Insurance:

- > 1 Accident
- > 2 Sickness
- > 8 Fire and natural forces
- > 9 Other damage to property
- > 13 General liability
- > 15 Suretyship
- > 16 Miscellaneous financial loss
- > 18 Assistance

Foreign Company: AWP P&C S.A.
Legal form: JSC
Subject: Insurance company
Register: Trade court of Paris, France
Registration Number: 519 490 080
Representative: Sirma Boshnakova
State: European Union

Details for claim filing and claim handling:

AWP P&C S.A., branch Bulgaria
str. „Srebarna“ 16, fl.8, Sofia 1407, Bulgaria
T: +359 2 980 00 29
E: claims.bg@allianz.com
Working hours: 09:00 – 17:30

Details for filing a complaints, requests or recommendations to the Insurer:

AWP P&C S.A., branch Bulgaria
str. „Srebarna“ 16, fl.8, Sofia 1407, Bulgaria
T: +359 2 995 18 43
E: office.bg@allianz.com
Working hours: 09:00 – 17:30

Details for filing complaints against the Insurer:

Financial Supervision Commission
Str. „Budapeshta“ 16, Sofia 1000, Bulgaria
T: +359 2 9404 999
E: delovdstvo@fsc.bg
Working hours: 09:00 – 17:30

Details regarding General Data Protection Regulation /GDPR/:

dataprotection.azpbg@allianz.com